

Starfield III Agenda

Conference Purpose: A rich conversation on “measures that matter” that builds and carries forward previous work in a meaningful, new, and action oriented way. Our objectives are to:

1. Begin/evolve a set of **key criteria** to inform measurement development and evaluation
2. Revise/refine a **framework of measurement domains and key elements** based on what matters most
3. Consider/advance a starter set of **essential primary care measures**, however incomplete or provisional

DAY 1 – Knowing: Starting Points and Guidance for Our Work

3:30pm – 4:00pm ARRIVAL – gather, get oriented, get acquainted, get your seat

- *Registration table outside the conference room on 14th floor*
- *Hard copies of selected materials, attendee list, seat assignments, ID badge*

4:00pm – 4:30pm WHY THIS, WHY NOW?

- *National setting of concerns and initiatives in which this work is taking place – where we are now*
- *Key stances or expectations to guide our work for the next two days*
- *High altitude overview of agenda flow for the conference – where we are going*

4:30pm – 5:15pm WHAT MATTERS MOST IN PRIMARY CARE

Group work 1: As a stakeholder, what one thing in primary care matters to you most?

- *Responses will be synthesized overnight for themes and differences to discuss in the morning*

5:15pm – 6:20pm GUIDANCE FOR DISCUSSING PRIMARY CARE MEASURES AT STARFIELD III

Group work 2: Guidance for developing primary care measures – knowing what’s important to you

- *Look at the draft which includes participant feedback from the online survey*
- *Suggest adjustments and agree when good enough to use going forward in the meeting*

6:30pm – 8:00pm DINNER SERVED

7:30pm – 7:45pm: Closing remarks, review of progress, outline of the day to follow

DAY 2 – Understanding: Key Elements and Connections

7:30am – 8:30am BREAKFAST

8:30am – 9:00am A FRAMEWORK OF PRIMARY CARE MEASUREMENT DOMAINS AND KEY ELEMENTS

- *Synthesis from yesterday’s “what matters most” activity – common themes and differences*
- *Introduction to a framework of domains and key elements for primary care measurement – where this came from, its purpose at this conference, and how it compares to the “what matters most” activity*

9:00am – 12:00pm MEASUREMENT DOMAINS AND KEY ELEMENTS – consider, accept, or revise

Group work 3: Adjust framework so it is good enough to use for duration of conference, observing our guidance for group work developed the previous day as well as results from “what matters most”

12:00pm – 1:00pm LUNCH BUFFET

1:00pm – 4:00pm STRONG RESULTS IN PRIMARY CARE EMERGE WHEN ELEMENTS INTERRELATE

Group work 4: Share individual narratives of when primary care worked well to understand what it looks like when the parts work together to create something unique that was not previously existing

- *Listen for how key elements are involved in experiences and outcomes that matter*

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- *Consider how those elements relate to each other in ways that add value to the story teller*
- *What new ideas emerge and what do they teach us about matters most?*

4:00pm – 5:30pm TEST DRIVE – a starter set of measures responsive to purposes, elements, interrelations

Group work 5: Beginning with a small set of simple measures identified through pre-conference small group activity, consider whether the measures align with key elements and measure guidance

- *What was it like to ponder measures or areas that align with our evolving framework, guidance criteria, and our expectations for the sorts of things that need to be measured?*
- *Although gaps remain, what is our best take on a partial, starter set of simple questions, measures*, or markers that could be used now to assess primary care?*

**Measure definition for this activity: a standard unit used to express the size or amount of something*

DINNER AND EVENING OPEN

DAY 3 – Doing: Connecting with What Matters

7:30am – 8:30am BREAKFAST SERVED

8:30am – 10:00am WHY WHOLES MATTER – elements work as an ensemble to show value

Large group work 1: How do the key elements of primary care come together to create value for patients and populations?

- *How do key elements work together as standard things and in standard ways – where consistency and predictability are valued?*
- *How do they fit together in complex ways to make a difference in different situations and for different people – where the tailoring and personalizing are valued?*
- *How do we understand the importance and measureable effect of the larger social context and influences in which primary care (and the patient) lives and functions?*

10:00am – 11:15am WHY YOU MATTER – the power of an ensemble of stakeholders like this

Large group work 2: The ability to populate and implement our framework of measurement domains and elements meaningful to primary care begins with the action and support of stakeholders – a clear overlap of cross-stakeholder voices and interests regarding the measures that matter most.

- *What actions are participants willing to take to support adoption and implementation of the work of Starfield III?*
- *What conference products can participants identify that would best support those efforts?*

11:15am – 11:30am WHY THIS CONFERENCE MATTERS – the power of taking next steps forward

Conclusion as large group: where did we land?

- *How does the work of the past three days measure up against our conference objectives?*
- *What are the known next steps for the outcomes of Starfield III?*

12:00pm CONFERENCE CONCLUDES – evaluations and follow up opportunities will arrive via email

12:00pm – 2pm STAFF AND STEERING COMMITTEE – post conference debrief and next steps planning